

QUALITY MANUAL		
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ICTS Europe Quality Policy

ICTS Europe management and the management of each of its subsidiaries and affiliates consider that high level of quality of processes, services and solutions is the backbone of the companies' identity.

Our clients' and employees' loyalty are the essence of our future sustainability, and the highest levels of quality services and processes are a prerequisite for continuous development and the prosperity of the ICTS Europe companies.

The ICTS Europe companies regard excellence of performance in meeting the customers' needs through a variety of services offered (such as Aviation Security, General Security and training) as their objective. They endeavor to achieve this objective through recruitment and cultivation of professional, creative employees loyal to the company and its customers.

The purpose of this Quality Management Manual is to establish procedures for the Quality Management System, intended to ensure high quality according to requirements set out in ISO 9001:2015 quality management system standards at ICTS Europe and its subsidiaries and affiliates.

Signed:

Oren Sapir
Chief Executive Officer, ICTS Europe